

FAQS / TROUBLESHOOTING :

- **Should the ring turn red?** No, induction transfers the heat directly to the pan.
- **Is it dangerous to leave the ring on?** Although you should always turn it off, the ring will only engage when the magnetic field comes into contact with a ferrous metal.
- **My hob won't turn on?** An extra safety feature means you need to make sure to click down the knob before turning it, otherwise it won't work.
- **Is it ok to use if you have a pacemaker?** You should always check your pacemaker for details as brands & models may vary but generally speaking there are little or no known consequences.
- **My hob is loud?** Induction hobs in general are louder than their gas or ceramic counterparts. The Rosso branded hob also has extra fans to cool the appliance meaning its safer & more reliable.
- **There is a lot of moisture around?** Induction causes more steam than it's alternatives so it's important to ensure the extractor has been turned on before the hob.
- **What do I do if it stops working?** Switch it off at the switch, clean the top and start again.
- **My hob is beeping or it has stopped boiling?** For the magnetic field to engage with the pot try keeping movement to a minimum. If it loses heat or starts to beep, try turning it off & on again or failing that consult your handbook for further details.